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1 The Engagement and Working Satisfaction of Millennial Lecturers During the COVID-1 **19 Pandemic: Differences in Gender Identity Perspectives** 2 3 Despinur Dara*, Anis Elyina, and Hamidah 4 5 Universitas Negeri Jakarta, Indonesia 6 7 * Corresponding author dara@unj.ac.id 8 9 HP: +628111756233 10 ABSTRACT 11 The COVID-19 pandemic requires that lecturers work with the work from home (WFH) 12 concept. Lecturers are still required to do distance teaching, write research and community 13 service. This condition probably receives mixed acceptance from a gender identity perspective. 14 For this reason, the purpose of this study is to examine the effect of engagement on millennial 15 lecturer working satisfaction from a gender identity perspective. This study is quantitative with 16 survey research, conducted on millennial lecturers throughout Indonesia. Data analysis used a 17 descriptive approach and a multi-sample structural equation modeling (SEM). The results 18 40 indicate that, first, the level of working satisfaction is lower than the level of engagement of 19 millennial lecturers. Second, the effect of engagement on working satisfaction is greater in the 20 21 group of female millennial lecturers compared to the group of male millennial lecturers. The implications of this study prove that there are different perspectives between male and female 22 23 gender in addressing the effect of engagement on the working satisfaction of millennial lecturers during the COVID-19 pandemic in Indonesia. 24

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26 Keywords: (COVID, Gender Perspective, Engagement, Working Satisfaction, Millennial Lectures)

27 Introduction

The world has been rocked by the emergence of a new coronavirus, that is known as COVID-28 19 pandemic, which continues to wreak havoc around the world. The World Health 29 Organization (WHO, 2020) has declared it a global pandemic with the highest confirmed cases 30 and an increasing death rate. The current global health crisis that is currently underway, not 31 only has an unmatched impact on human health and the global economy but also presents 32 unprecedented challenges to the work lives and careers of millions of people (Restubog, 33 Ocampo, & Wang., 2020). For example, the International Labor Organization (2020) estimates 34 a significant reduction in working hours in the second quarter of 2020 worldwide, namely 10.5 35 36 percent or the equivalent of 305 million workers, most of whom are millennial generation.

The millennial generation has begun to dominate the teaching force in Indonesia. KEMRISTEKDIKTI noted, in 2018 more than 30 percent of lecturers came from the millennial generation (KEMRISTEKDIKTI, 2018). Unfortunately, according to a study entitled "Employee Engagement Among Millennials" (2016), by Dale Carnegie Indonesia (DCI), only 25 percent of millennial workers have good engagement with the company. Even though employee engagement is believed to increase job satisfaction (Rich, LePine, & Crawford, 2010).

The engagement and working satisfaction problems also occur among millennial lecturers. They are not well-established both from a financial and non-financial side, most of the millennial lecturers are new lecturers. In terms of demands for teaching, research and community service work, the government does not differentiate between millennial lecturers and non-millennial lecturers. Sometimes millennial lecturers are also burdened with other jobs such as structural positions in the faculty (Seniati, 2006). In addition, in the condition of COVID that must continue to work and expenses for internet costs are getting higher,

unfortunately in terms of income, millennial lecturers are still low, so it is not uncommon to
decide to quit or leave his profession (Sari, 2018).

53 The Australian Psychological Society (APS, 2020), explained that the impact of COVID requires organizations to increase engagement due to changes in work culture. Negative impacts 54 may reduce work engagement and satisfaction, due to factors of administrative hassles, 55 56 conflicts of interest, organizational politics, lack of resources, role conflicts, and excessive workload. Engagement and working b satisfaction during the COVID-19 pandemic open up 57 58 debates about whether we need to start rethinking employee job satisfaction; for example, does 59 the organization need to redesign its employee support program to offer employees holistic 60 attention to maintaining their level of satisfaction in order to increase motivation and ultimately productivity; in fact, there may be more consideration needed. 61

The results of the Bhattarai study (2020) show that the majority of employees are satisfied even though they work from home (WFH), but several other important aspects of job satisfaction have not been explained, including differences in gender. For this reason, this study aims, First, to measure how much impact employee engagement has on job satisfaction during the COVID pandemic. Second, it proves whether there is a difference in perceived engagement and work satisfaction between male gender and female gender perspectives.

68

69 Materials and Methods

70 Millennials

Millennials are the generation born after 1982 (Farrell, & Hurt, 2014). This grouping is based
on age groups in the same historical time (Kumar, 2015). The positive aspects of millennials
show high ambition, confidence, optimism and capacity for cooperation (Aydogmus, 2019).
Millennials are believed to have a high sense of social responsibility, but must often be
reminded and told how to achieve their goals (Hershatter & Epstein, 2010). On the other hand,

negative aspects of millennials are depicted, such as lack of professional boundaries and work
ethics, need for constant feedback, a sense of ownership, lack of critical or independent
thinking, skills, and unrealistic expectations (Wilson & Gerber, 2008).

79 Millenial Lectures Engagement

Engagement is the emotional attachment of workers and organizations to achieve organizational 80 and individual goals (Kwon & Kim, 2020; Rashidin., Javed, & Liu., 2019). Employee 81 engagement is a way of working designed to ensure employee commitment to organizational 82 goals and values that can increase job satisfaction (Kwon & Kim, 2020). Attachment in the 83 applied sense is a psychological characteristic such as: cognition and emotions, and behavior, 84 85 including in terms of motivation which is applied to the concepts of job satisfaction and organizational commitment (Shmailan, 2016). Sharma and Gupta (2016) understand employee 86 engagement as involvement, satisfaction, and enthusiasm to do their job. 87

88 Working Satisfaction

Kyle Hight, and Park's literature (2019) defines job satisfaction as an effective or emotional 89 response to various aspects of doing work that is considered a sentiment of self-confidence. 90 Rashidin et al. (2019) explained that working satisfaction is a pleasant or unpleasant feeling for 91 employees at work. According to Eliyana, Ma'arif, and Muzakki (2019), working satisfaction 92 93 is a general attitude towards a person's performance that shows the difference between the number of awards received by them and the amount they believe they should receive. Individual 94 satisfaction or dissatisfaction with his job is something that is personal depending on how he 95 understands the suitability or conflict between desires and results. 96

97 Impact of Millennial Lecturer Engagement on Working Satisfaction

98 Several studies have proven the relationship between engagement and working satisfaction. For
99 example, Al-dalahmeh et al. (2018) proved that there is a strong and significant relationship
100 between employee engagement and job satisfaction. Employees who are bound and always

involved by the organization so that it has an impact on their job satisfaction. According to 101 Nimon, Shuck, and Zigarmi (2016), there is a high correlation between certain actions that 102 103 present attachment and job satisfaction from an individual perspective. Rashidin et al. (2019) reinforce this proposition that active involvement in the workplace has a positive effect on job 104 satisfaction. Engagement in the workplace has a significant impact on job satisfaction. Garcia 105 et al. (2019) also proved that there is a strong relationship between engagement and job 106 satisfaction among millennial employees. From several studies of this literature, it can be 107 hypothesized: 108

H₁: There is a difference in the influence of Millennial Lecturers engagement on working
satisfaction from a gender perspective.

111 Methods

112 This study is quantitative with survey research, conducted on millennial lecturers throughout 113 Indonesia. Data were collected using an online questionnaire instrument. The population is 114 88.553 millennial lecturers with a minimum sample of 398 respondents. The sampling 115 technique was simple random sampling. Data analysis used a descriptive approach and a Multi-116 Sample Structural Equation Modeling (MS-SEM). The data is proceeded by Lisrel 8.8 117 statistical software.

118

119 Result and Discussion

120 Demographic Respondent

Table 1 shows the respondents who participated in this study were millennial lecturers born in 1982-2000 who came from 34 provinces in Indonesia. Most respondents came from the province of Jakarta, namely 27.5 percent of the total respondents. The majority of respondents came from state universities, namely 58.0 percent. Female respondents made up the majority of respondents, namely as much as 56.35 percent. 53 percent of respondents are young lecturers

126 with a work period of fewer than 5 years. From the level of education, 91.85 percent of

127 respondents are millennial lecturers with a Masters education, and 8.15 percent are doctoral.

Sample is 417		freq	%	Sample is 417		freq	%
1. Gender	Male	182	43,65	3. Experience	< 5 years	221	53,00
	Female	235	56,35		5-10 years	131	31,41
		417	100		>10 years	65	15,59
						417	100
2. Age	20 to. 25 years	18	4,32	4. Education	Masters	383	91,85
	26 to. 39 years	399	95,68		Doctoral	34	8,15
		417	100			417	100

128 Table 1. Respondents Profile

129 Source: research data (2020)

130 Descriptive Analysis

During the Covid-19 pandemic (see Table 2), the level of engagement of female millennial 131 lecturers with an average score of 3.17 and a standard deviation of 0.69, was actually lower 132 than the level of engagement of male millennial lecturers with a score of 3.22 and a standard 133 deviation of 0.65. Meanwhile, the working satisfaction level of female millennial lecturers with 134 an average score of 2.69 and a standard deviation of 0.79 is lower than that of male millennial 135 136 lecturers with an average score of 2.75 and 0.84. Even though the overall engagement and 137 working satisfaction scores have been high. However, the level of working satisfaction is lower than the employee level, both for male millennial lecturers and female millennial lecturers. 138

139 Table 2. Descriptive analysis of millennial lecturer

	Male			Female		
Variables	Mean (% score)	stdev	result	Mean (% score)	stdev	result
Millennial lecturer engagement	3.22 (80.50%)	0.65	hight	3.17 (79.25%)	0.69	hight
Millennial lecturer Satisfaction	2.75 (68.75%)	0.84	hight	2.69 (67.25%)	0.79	hight

140 Noted: 1.00 – 1.75= very low; 1.76 – 2.51=low; 2.52-3.27= hight; 3.28 – 4.00= very hight.

141 Measurement Model

The measurement model is used to measure the validity and reliability of the research instrument. Table 3 shows that all indicators have been declared valid because all loading factor values are greater than 0.5. Meanwhile, the instrument reliability test shows that all constructs have an AVE value greater than 0.5 and a CR value greater than 0.7. Thus it can be concluded that all of the indicators to measure the engagement and working satisfaction variables for both the Female Millennial Lectures (FMLs) and Male Millennial Lectures (MMLs) groups were

148 declared valid and reliable.

		Val	lidity		Reliability			Result
Variables	Dimension	SFL *	Critical Value	CR**	Critical Value	AVE***	Critical Value	
MALE SAMPLE	GROUP							
				0,87	0,7	0,69	0,5	Reliable
EMPLOYEE	VIGOR	0,95	0,5					Valid
ENGAGEMENT	ABSORPTI	0,58	0,5					Valid
	DEDICATI	0,92	0,5					Valid
				0,87	0,7	0,64	0,5	Reliable
WORKING	SUPERVIS	0,56	0,5					Valid
SATISFACTION	WAGE	0,64	0,5					Valid
	PROMOTIO	0,99	0,5					Valid
	COWORKER	0,78	0,5					Valid
FEMALE SAMP	LE GROUP							
				0,85	0,7	0,66	0,5	Reliable
EMPLOYEE	VIGOR	0,95	0,5					Valid
ENGAGEMENT	ABSORPTI	0,56	0,5					Valid
	DEDICATI	0,88	0,5					Valid
				0,79	0,7	0,57	0,5	Reliable
	SUPERVIS	0,56	0,5					Valid
WORKING SATISFACTION	WAGE	0,64	0,5					Valid
	PROMOTIO	0,99	0,5					Valid
	COWORKER	0,78	0,5					Valid

149 Table 3. Validity and reliability assessment of instrument

150 *SFL** = *Standardized Factor Loading; CR*** = *Construct Reliability; VE**** = *Variance Extracted;*

151 The Goodness of Fix Index Assesment Model

152 The model in this study is stated to be fit with the data, where 9 out of 10 indicators are accepted,

153 one of which can be seen from the RMSEA value smaller than 0.8 and the Chi-Square value

- 154 for the P-value greater than 0.5, both in the male sample group and the female sample group.
- 155 Table 4. Goodness of fit index Assessment

N	GOF	Estimation	n Value	36	Result	
No	Indicators	Male	Female	 Cut of value 	Male	Female
1	P-value	0.91	24 9	P -value ≥ 0.05	Fit	Fit
2	RMSEA	0.00	0.00	$RMSEA \le 0.08$	Fit	Fit
3	NFI	0.99	0.99	$NFI \ge 0.90$	Fit	Fit
4	NNFI	1.01	1.01	$NNFI \ge 0.90$	Fit	Fit
5	CFI	1.00	<mark>1.</mark> 00	$CFI \ge 0.97$	Fit	Fit
6	IFI	1.01	1.00	$IFI \ge 0.90$	Fit	Fit
7	RFI	0.99	0.99	$RFI \ge 0.90$	Fit	Fit
8	SRMR	0.024	0.021	$SRMR \le 0.05$	Fit	Fit
9	GFI	0.99	0.99	$GFI \ge 0.90$	Fit	Fit
10	AGFI	0.98	0.98	$AGFI \geq 0.90$	Fit	Fit
11	PGFI	0.46	0.46	$PGFI \ge 0.5$	Not Fit	Not Fit

156

The results of the measurement of the goodness of fit index model show that all critical values exceed the threshold value for the ten indicators of measuring the goodness of fit model, except for the PGFI indicator with a value of 0.46 less than 0.5 in both the male and female groups. Thus it can be concluded that this research model is fit with the data collected through a questionnaire instrument.

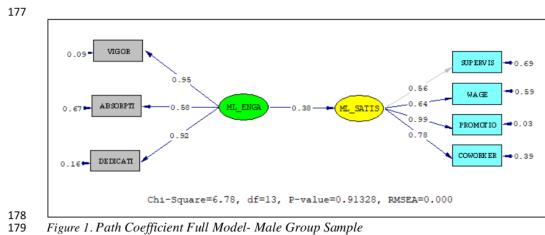
162 Structural Model

163 It is proven that there is a significant effect of engagement on working satisfaction, both male

and female gender. However, for the female gender, the impact is greater than the male gender.

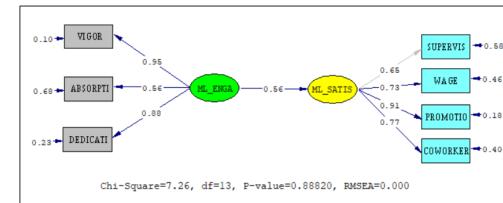
- 165 Male Group Sample
- 166 The measurement results obtained the value of ML_SATIS = 0.38 * ML_ENGA, Errorvar. =
- 167 0.86, $R^2 = 0.14$. This means that in the male group sample the path coefficient value is 0.38 and
- a residual value of 0.14 shows that there is a significant effect of 38 percent of the impact of
- 169 millennial lecturer engagement on working satisfaction. Meanwhile, the values of VIGOR,

ABSOPTI, DEDICATI, respectively (0.95; 0.58; 0.92) show that the engagement construct (ML_ENGA) can be explained well by three indicators, where VIGOR is the strongest indicator to explain millennial lecturer engagement. The construct of working satisfaction (ML_SATIS) can be explained well by four indicators, namely SUPERVIS, WAGE, PROMOTIO, COWORKER with successive values [0.56; 0.64; 0.99; 0.79], where the PROMOTIO indicator has the ability best explains the construct of working satisfaction in the male group sample (see figure 1).



180 Female Group Sample

The measurement results obtained the value of ML_SATIS = 0.56 * ML_ENGA, Errorvar. = 181 0.68, $R^2 = 0.32$. This means that in the female group sample the path coefficient value is 0.56182 183 and a residual value of 0.32 shows that there is a significant effect of 58 percent of the impact 184 of millennial lecturer engagement on work satisfaction. Meanwhile, the values of VIGOR, 185 ABSOPTI, DEDICATI, respectively (0.95; 0.56; 0.88) show that the engagement construct 186 (ML_ENGA) can be explained well by three indicators, where VIGOR is the strongest indicator to explain millennial lecturer engagement. The construct of working satisfaction (ML_SATIS) 187 can be explained well by four indicators, namely SUPERVIS, WAGE, PROMOTIO, 188 COWORKER with consecutive values [0.65; 0.73; 0.91; 0.77], where the PROMOTIO 189



191 group sample (see figure 2).



Figure 2. Path Coefficient Full Model- Female Group Sample

194 The Effect of Millennial Lectures Engagement on Working Satisfaction

Empirically, the results of this study show that there is an influence between millennial lecturer 195 engagement on working satisfaction. This research proves a study (Jin & Park, 2016) which 196 analyzes the relationship between engagement and working satisfaction. Al-dalahmeh et al. 197 (2018) explain when someone engaged, it will provide satisfaction at work. From the results of 198 199 testing the relationship between two variables, namely employee engagement and job satisfaction, discussed above. 200 Based on the sequence of indicators adopted from the research of Ferreira and de Oliveira 201 (2014), and supported by the respondents' open answers, that lecturers who have strongly 202 engaged in their organization will provide a sense of satisfaction at work. The results showed 203 204 79.75 percent of millennial lecturers were still engaged with their organization. This is shown by the level of pride they are able to work even though there are many limitations in the learning 205 process due to restrictions on activities during the Covid pandemic in Indonesia. Millennial 206 207 lecturers continue to carry out their activities, even most of them who have good internet access 208 feel they enjoy working from home (WFH) much more than in the previous condition because they can do a lot of work at one time and have a lot of time with family. 209

210 Conclusion

There are differences in the effect of engagement on working satisfaction between male and female millennial lecturer sample groups. The effect of engagement on working satisfaction is greater in the female millennial lecturer group than the male millennial lecturer group. The path coefficients of all dimensions on the engagement and working satisfaction variables for both male millennial lecturers and female millennial lecturers are very significant.

The implications of this study prove that there are different perspectives between male and 216 217 female gender in addressing the effect of engagement on the working satisfaction of millennial lecturers during the COVID-19 pandemic in Indonesia. Several aspects such as finance, 218 219 technology, gender and emotion, culture shock, restrictions on space for movement, are still neglected in this study so that they need to be included as predictor variables in subsequent 220 studies. In terms of the descriptive analysis methodology, the descriptive analysis methodology 221 222 has not been able to identify all the behaviors related to the construct of this study more deeply, 223 so further research is suggested to confirm the results of the questionnaire through the interview 224 process.

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